



# CREATED WITH CARE



# SUSTAINABILITY FROM AN EFG PERSPECTIVE

**To us, sustainable development is about integrating a responsible behaviour in everything we do. Towards our environment in the social and cultural ties we make and in the economic perspective from which we always work. Based on traditions and strong values, with a long-term perspective on our business, we know sustainability and profitability must go together.**

**OUR CUSTOMERS** also expect us to deliver on sustainability. Climate efficiency and social responsibility throughout the value chain are becoming increasingly important in the drive to remain competitive. Over the years we've taken several steps to reduce the environmental impact of our furniture, with a focus on sustainable and innovative product design and development. One goal is that all our products will comply with trustworthy ecolabels or certificates – and we are well on our way. With the concept EFG Reuse, we want to save resources by extending the life of furniture and by promoting recycling of materials.

Our people are essential to our operations. In our work to attract and retain the best talents and build the best team, we emphasise diversity and equal opportunities. Different perspectives and backgrounds are of great importance to be innovative and to understand the diverse needs of our customers. We will continue to focus on environmental product design and concepts like EFG Reuse, with the long-term ambition to achieve circularity for our furniture. We will continue to improve our processes to ensure high-quality products, strong ethics and sustainable business development in everything we do.

Finally, sustainable development is about cooperation, dialogue and good partnerships. We welcome your thoughts on how we can improve, and what we can do together.

● ●  
**We know sustainability  
and profitability  
must go together**  
● ●



#### FACTS AND FIGURES

- Est. turnover 2018: 531 MSEK
- Partners in our core markets of Sweden, Norway, Denmark, Finland and the UK as well as distributors and agents throughout the rest of Europe, Asia, Africa and the USA.
  - Headquarters in Gothenburg, Sweden
- Production and logistics in Tranås, Sweden
- 186 EFG Employees
- Owned by Input interiör Group

#### HISTORY

Our history goes back to 1885 when K.G. Andersson manufactured and sold his first rib backed chair in Tranås, Sweden. With tradition and mindset from the Swedish region of Småland, careful management of materials and economic resources comes naturally for us, since Småland is known for its long tradition of economical thinking. Today, our core markets are Sweden, Norway, Denmark and Finland backed by a Global supply chain. We have undoubtedly come a long way since 1885.

# THIS IS EFG

**EFG European Furniture Group is a leading manufacturer of interior solutions for offices and public environments. We have been striving for excellence with sustainable and pure Nordic design at our core since 1885.**

- We design, develop and produce furniture under the Brands of EFG and Savo.
- During 2018 EFG European Furniture Group was sold and is now owned by Input interiör Group.

Our furniture is sold via dealers and interior specialists. Currently the main sales are

via interior companies in our core markets Sweden, Norway, Denmark and Finland.

Since 2010 we have developed our value chain to build more competitive and scalable operations and today we combine outsourced component production with our own production, assembly and logistics in Tranås.

## OUR CORE VALUES – THAT GUIDES US IN OUR DAILY WORK

**Flexible.** EFG acknowledges that all customers are unique and that each interior solution is based on individual needs.

**Inspiring.** EFG drives innovations and is at the absolute forefront in adapting the latest market trends for interior solutions.

**Sustainable.** EFG is an industry leader in taking responsibility for the environment, but we are just as devoted to maintaining

sustainability in social, cultural and economic issues. Our commitment to only provide solutions that are based on real customer needs is a direct result of this mindset.

**Curious.** We take great pride in everything we do. By maintaining our constantly curious attitude towards the world around us we can better understand the needs that our solutions are designed to meet.



# CONTRIBUTION TO THE GLOBAL GOALS

In 2015, the United Nations adopted 17 sustainable development goals to be reached by 2030. Agenda 2030. We are committed to play our part, leading the way for a more sustainable furniture sector.

- We have identified the goals where we have the greatest direct or indirect impact.
- efficient use of natural resources. Reuse or recycle when end of life.

**8 Decent work and economic growth.** Sustainable economic growth will require societies to create the conditions that allow people to have quality jobs.

**13 Climate action.** Less use of fossil fuels in production and transports. Minimal material usage in products gives less CO2 emissions.

**12 Responsible consumption and production.** Design and manufacturing with minimal material usage, for an

**15 Life on land.** Sustainably manage forests, combat, desertification, halt and reverse land degradation, halt biodiversity loss.



## THE VISION OF AGENDA 2030

- Eliminate extreme poverty.
- Reduce inequality and injustice.
- Solve the climate crisis and protect the planet.



# RESPONSIBILITY IN EVERYTHING WE DO

**To us, corporate responsibility is about integrating responsible behaviour in everything we do. It is about fostering long-term relationships and a healthy company culture.**

Our aim is to develop products with minimal environmental impact and to create customer solutions that are based on true needs, perceived through market intelligence and customer feedback.

Our sustainability approach includes several different perspectives and stakeholder groups:

- **The environment:** We strive to be industry leaders and our design process follows strict standards set by the market.
- **Innovation:** Our furniture is functional and attractive, based on the needs of today and tomorrow. We offer sustainable customer solutions.
- **Customer satisfaction:** We focus on our customers' business targets and their employees well-being.

- **(EFG) Employees:** We focus on health and safety, training and personal development. We build a diverse team prepared for tomorrow's challenges.
- **Influencers and specifiers:** We build partnerships that support end customer needs.
- **Suppliers:** We value long-term relationships based on trust and a common understanding of the market.
- **Engagement with society:** We contribute to sustainable development in our society. We strive to responsibly minimize the negative impact of our decisions and activities.



● ● **Our CSR-policy and Code of Conduct, based on the UN Global Compact and its guiding principles, is a common platform for our responsibility.** ● ●





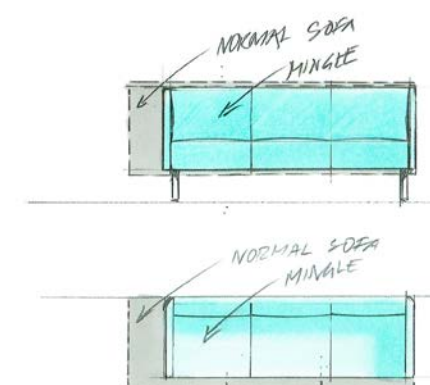
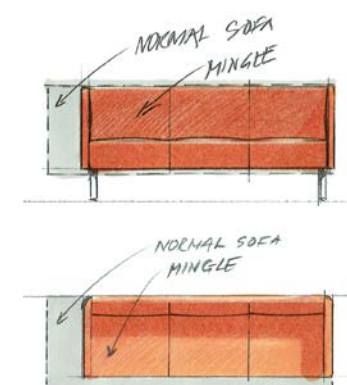


# DESIGN WITH PEOPLE AND PLANET IN MIND

We design furniture for healthy working environments for the well-being of the user. We also take responsibility for smart material choices, preventing waste of the earth's resources. Our goal is to have our entire range of products certified with trustworthy ecolabels.

Our own design team work together with handpicked external designers, all with expertise and extensive experience in the furniture industry. Our furniture is developed in co-operation with partners, suppliers,

architects and customers. As our product development team collaborates closely with our commercial team, we ensure products that meet customer requirements, market needs and prevailing trends.





# MEETING HIGH STANDARDS, ECOLABELS

These ecolabels are certifications used within our product range and for the materials in our furniture.



**Möbelfakta** is a Swedish certification for furniture, which entails strict criteria related to quality, environmental aspects and social responsibility. We aim to certify all EFG branded products with Möbelfakta.



The **Nordic Swan Ecolabel** is a voluntary ecolabelling scheme that evaluates a product's impact on the environment throughout the whole life cycle. A part of our assortment is certified with The Nordic Swan Ecolabel.



**EU Ecolabel** is a voluntary scheme, that focuses on the stages where the product has the highest environmental impact and setting criteria to reduce those impacts. Most of the fabrics we use are certified with the EU Ecolabel.



**FSC®** certification is used for wood and wood-based materials, ensuring that forests around the world are responsibly managed. Most of the wooden materials used in our furniture are FSC certified. FSC-C009111, [www.fsc.org](http://www.fsc.org).

We strive to be industry leaders in making our entire product range environmentally sound and sustainable.

- When designing new furniture, we aim to **use as little material as possible** without compromising on quality or function.
- Our products are made with **natural materials** and a pure Nordic design.
- Most part of our assortment is certified with the **Swedish label Möbelfakta**. Our aim is to certify all EFG branded products. In addition, we strive to develop products in the forefront of current industry standards and criteria set by various ecolabels.
- With workplaces in constant change, our interior office solutions and products long lasting through **modularity** and **high quality**.
- **Constant feedback** from our customers drives constant improvements. Our customers growing concern regarding eco labelling, certifications and reuse inspires and challenges us to become an even better supplier.

For more information on our eco-labelled products, please visit [efg.info](http://efg.info).



MOST OF THE MATERIALS WE USE FOR OUR FURNITURE ARE ECOLABELLED

WATER-BASED LACQUER  
Gives zero or very low VOC emissions

90%  
EU-flower or equivalent textiles

20%  
recycled plastics

50%  
minimum recycled aluminium

80%  
minimum FSC certified wood

30%  
recycled steel



# WITH QUALITY IN EVERY DETAIL

**We are committed to constantly maintaining and improving the quality of our products. Our own EFG Test center is an important part of this work and at the same time one of few Swedac accredited furniture laboratories in Sweden.**

- The test lab is an important cornerstone of our sustainability work as it ensures that the products are of good quality, safe and durable.
- We conduct tough tests that go beyond complying with standards and industry rules, to ensure quality and products that really work in heavy use.
- Approximately 100 product tests are conducted every year, with each test comprising up to 15 elements, such as: safety, function, ergonomics etc.
- We also use external labs to conduct specific tests such as textile, fire resistance surface treatment, acoustics etc.
- To maintain high quality over time, we have well-documented processes and constantly strive to improve them.
- In product development, different materials and design solutions are tested to get the best solution in the final product.



## ABOUT THE SWEDAC ACCREDITATION

Swedac is one of the leading accreditation bodies in Sweden. Accreditation is a formal recognition of competence in accordance with European and international standards.

To be accredited, skills, procedures and methods are tested in order to ensure that all quality requirements are met as standard. The accreditation ensures that certification, inspection and testing are done with high quality and safety for life, health and environment. Swedac regularly check that we continue to meet the requirements for our accreditation.



# MAKING GOOD FURNITURE IN A GOOD WAY

● We take full responsibility for the production of our furniture. We place clear requirements on our suppliers and manage potential risks by routine checks. We also continually monitor and improve our processes.

## INCREASED EFFICIENCY

A significant percentage of productions is completed onsite at our supplier's premises; this facilitates increased efficiency. In Tranås, we then assemble and quality check all the furniture and distribute it to our customers.

## ISO CERTIFICATION

We have management systems certified with both ISO 9001 (quality) and ISO 14001 (environment), verifying the quality and efficiency of our work.

## CODE OF CONDUCT

All our suppliers are required to sign and comply with our code of conduct. We constantly develop our methods to monitor suppliers' compliance with the code. In 2018 we implemented a new code with a new way to follow-up, giving us a deeper view of our suppliers.

## RISK ANALYSIS

We conduct regular reviews and follow up on our main suppliers. All suppliers are risk assessed based on geographic location, distribution, financial risks and their own risk management.

OUR PRODUCTION IS CERTIFIED  
ACCORDING TO BOTH ISO 9001  
AND ISO 14001



OUR COMPONENTS  
ARE MADE BY CAREFULLY  
SELECTED SUPPLIERS

- Own assembly facility
- Component suppliers





● ●  
For us this is a way of making  
the furniture last longer.

● ●  
EFG CREATE  
— BY JONAS FORSMAN

**E**FG Create Storage and Seating is one of the best examples of our recent sustainable product design. It is a system of cubic modules measuring 380 mm, that can be built into a large or small solution of storage and seating for every room. The solution can be re-built as needs change over time.

All components are easily linked together by the smart pattern of holes resulting in a strong, stable and flexible construction facilitating change. The design combines sustainability, functionality and innovation in a way that is very valuable in today's changing workplace.

**EFG Create** is designed and manufactured for minimal environmental impact in accordance with established eco-label criteria and Möbelfakta certified. The thin dimensions of the modules require less space than regular storage and seating, minimizes the amount of material and reduce transport emissions.

**The components** consist mainly of recyclable materials, all wooden parts are FSC-certified, and we have made sure that no harmful chemicals are used. A wide range of standard fabrics are available all carrying the EU Ecolabel.

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**Everyone who has played with Lego will understand the beauty of EFG Create. With a cube as a starting point, EFG Create can be used to build storage spaces, room dividers and seating – or all of these in combination to meet the customers' needs.**





# WE HAVE WORKED TO INCREASE THE DIVERSITY WITHIN THE COMPANY

## OUR PEOPLE

**We take responsibility that our furniture is produced by skilled, motivated people in a good and safe work environment.**

### MOTIVATED AND ENGAGED EMPLOYEES

We care about our employees and are committed to providing an attractive and healthy workplace, based on our strong values and company culture. We work systematically to ensure health and safety. Our offices are designed with our own products, in a way that we know promotes well-being and sustainable performance.

For us it is important that everyone has the possibility to grow and develop within the company and we strive to promote from our own internal talent pool. All employees receive regular training and are updated on our products and services.

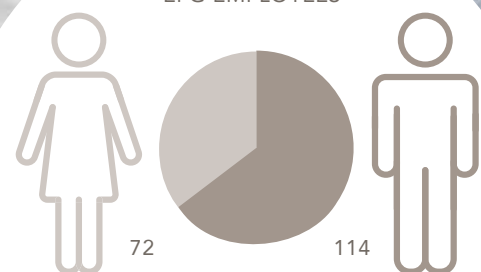
During the last few years we have worked to increase diversity within the company. We believe this is a key factor for long-term success and

profitability. We know different backgrounds and perspectives are crucial to be innovative and adaptive as a company, and to be the best partner for every unique customer. Our integration program is an example of what we do to increase diversity while engaging in society.

### SOCIAL RESPONSIBILITY IN OUR SUPPLY CHAIN

We choose our suppliers and partners carefully with high expectations in performance and in sustainability with social responsibility included. Our code of conduct makes our approach and demands clear. Based on UN Global Compact's principles, the code includes requirements regarding working and employment conditions, child labour and human rights such as non-discrimination and freedom of association, as well as ethical business behavior and respect for the environment.

EFG EMPLOYEES



In 2018 EFG had 186 employees, 114 men and 72 women.



Of these, 85 work in our manufacturing/assembly operations, and 101 in our offices.



# REDUCING OUR ENVIRONMENTAL FOOTPRINT

**With energy- and resource-efficient production, and optimised distribution, we try to minimise our carbon footprint and contribute to the global climate goals.**

● We strive to be as resource- and climate efficient as possible, in our own operations and throughout our value chain.

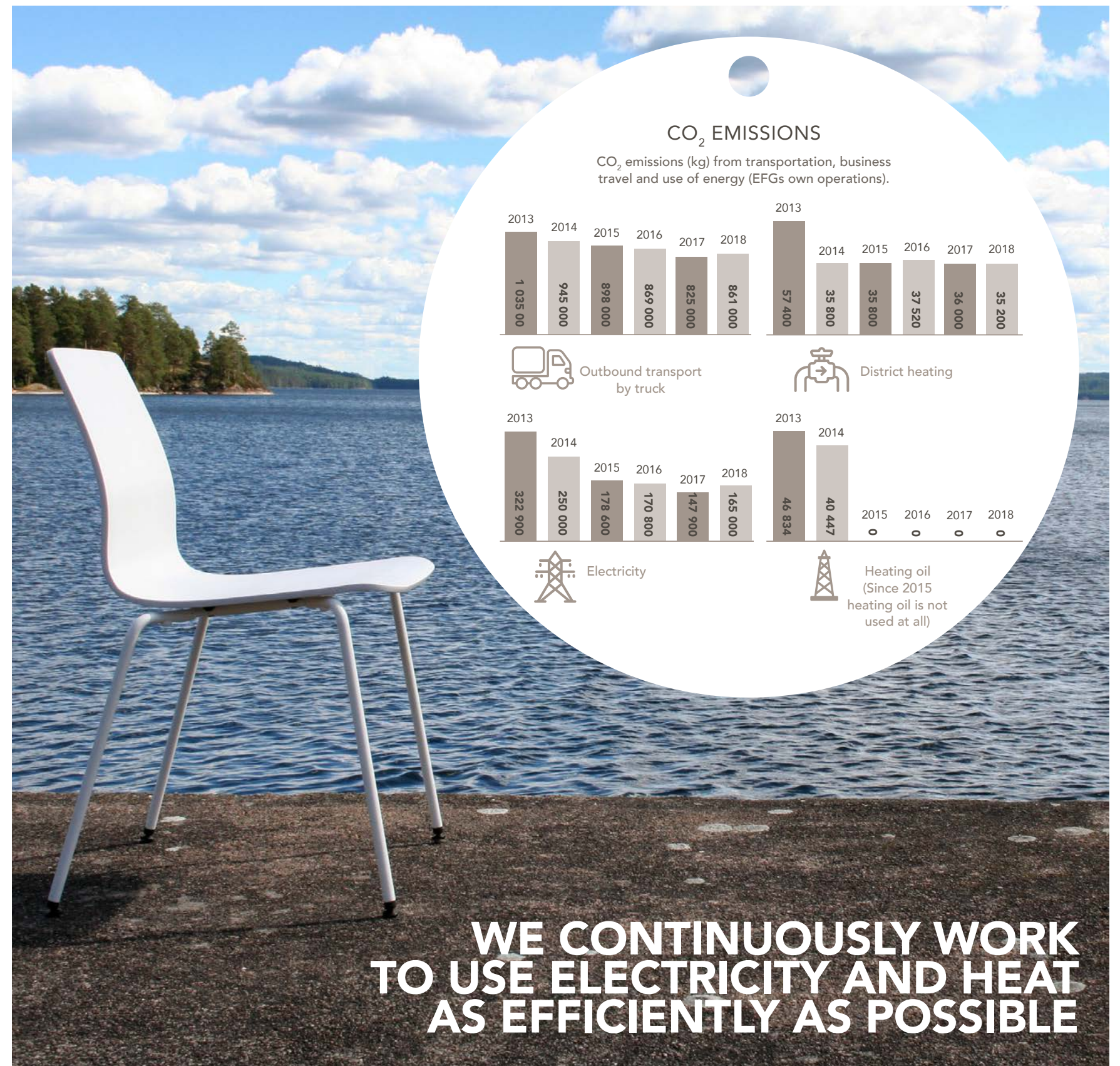
With the support of our ISO 14001-certified environment management system, we work to continuously improve, by focusing on the areas identified as most significant:

- choice of materials and surface treatments
- energy use in our own operations
- efficiency in transportation and delivery
- reuse and recycle of furniture
- environmental awareness and performance in our supply chain and among our customers

## REDUCING EMISSIONS FROM TRANSPORTATION

Our work in the past few years to coordinate our distribution hubs has resulted in reduced transport and more efficient deliveries to our customers. We also place environmental requirements on our transport suppliers and work to increase the fill rate on both incoming goods and outbound transportations. This increases efficiency and reduces impact on the environment. This also increases efficiency and reduces impact on the environment. Since 2013, we have reduced CO<sub>2</sub> emissions from outbound transport by 17%.

The reduction in our own energy use in recent years is mainly a consequence of outsourcing production to our suppliers. However, we continuously work to use electricity and heat as efficiently as possible.







# EFG REUSE

**We want our own and our customers' business to move towards circularity. We do this by supporting reuse and recycling of our products, thereby saving resources for our customers and for the planet.**

From a sustainability perspective, it is important for us to continuously develop innovative solutions and business models for improved resource efficiency. We have a long-term goal to gradually transform our business and furniture to fit into the circular economy.

With this in mind, we are proud to offer responsible recycling of used furniture and reused products through the concept EFG Reuse. This is a unique service provided in our interior design projects.

On the "Basic" level, EFG Reuse also offers the service of problem-free handling and recycling of old furniture that can not find a new user. The old furniture is collected by EFG as the new furniture is delivered. This service is an integrated part of the EFG offer.

The goal of EFG Reuse is to save instead of wasting material by extending the life of office furniture. When an office buys new furniture the old is sold or donated, often to a non-profit organisation.

Anything left over is sorted and recycled in a responsible way. An EFG Reuse Report that declares economic savings as well as energy savings and reductions in material use is delivered to the customer at the end of the project.

## RED CROSS CASE – ZERO WASTE WITH EFG REUSE

One example of EFG Reuse is when one of our customers' old desks became 175 new workplaces at the Red Cross, without any cost and with the environmental benefit of reusing material and avoiding waste.

**This feels good,  
it really does.  
It turned out just as  
we wanted, and it  
was sustainable  
all the way.**

Roger Mångs, Red Cross





● ●  
Our job  
is to meet  
needs and  
exceed  
expectations  
● ●

## CHALLENGE US!

**E**ven though we know our customers are happy with us, we are fully aware there is always room for improvement. Your questions, wishes and demands are the best triggers for us to keep pushing forward.

So please, contact us with your thoughts or suggestions regarding our products, materials or services. We want to hear them all as they will enable us to find new solutions.

### TO PROMOTE SUSTAINABILITY, ASK US ABOUT:

#### **Sustainable and renewable materials**

By asking for sustainable and renewable materials our customers push us to take further steps to ensure we use materials that are durable and long-lasting, as well as materials that lie in the forefront of technical development.

#### **Reuse and recycle**

Adaption to a circular economy will require greater traceability of components and their content. Challenging us on this will force us to develop our services even further.

#### **Ecolabels**

Our view that various independent and well-known ecolabels have an important role to play in further adaption to a sustainable roadmap. We are keen to increase our use of ecolabels if our customers' wish to see this.

#### **Responsibility in our supply chain**

We understand that our impact on the supply chain is a major part of our responsibility. By customers asking for further transparency and performance, we will develop better tools for showing progress.

#### **Energy efficient transports and deliveries**

We want to be as climate-efficient as possible. By requesting information about carbon footprint from transportation and production, you are showing that our efforts are worth while.





**e|F|G**